



Monksdown Primary School

Where children come first

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Dear Parents and Carers,

We hope you are well. We are writing to kindly remind all members of our school community about the importance of maintaining a respectful and appropriate approach when communicating with, or about, one another.

Recently, we have been made aware of situations where parents have approached other parents directly—either in the school yard or negatively discussed other pupils on WhatsApp and other messaging platforms—regarding concerns or issues involving their children. While we understand that such situations can sometimes feel emotional or urgent, we would like to emphasise that direct communication between parents regarding pupil matters is not appropriate and can unintentionally lead to misunderstandings or increased tension.

If you have a concern about another child or something that has taken place in school, please do not approach the child or the child's parent. Instead, we ask that you contact the school directly so the matter can be addressed promptly, sensitively and fairly. This helps us ensure the wellbeing, privacy and safety of all pupils and families.

Our goal is to foster a supportive and positive environment for everyone. By allowing school staff to handle concerns, we can work together to resolve issues appropriately and ensure that communication remains constructive and respectful.

Thank you for your cooperation and for helping us maintain a safe and considerate school community.

Kind regards

School Leadership Team

Respectful

Resilient

Responsible

Resourceful

