

Results from the Parent Survey - December 2019

First of all, let me just thank you for all the responses to our parent survey - 217 families have responded which is absolutely fantastic. Monksdown is at the beginning of a new journey, under new leadership - and with continuing our already excellent practise, and adding to, and improving, other areas of the school, it really is an exciting time, and your opinions and comments are crucial to how successful our school is. So thank you again!

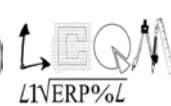
Question	Strongly Agree or Agree	Neither Agree nor Disagree	Disagree or Strongly Disagree
1. The school is welcoming to all visitors	97%	3%	NA
2. My child is happy at school	94%	5%	1%
3. My child feels safe	95%	3%	2%
4. The school encourages children to adopt a healthy lifestyle	89%	11%	NA
5. There is a wide range of extra activities	76%	17%	7%
6. My child receives support if he/she needs it	88%	11%	1%
7. The school keeps me informed of my child's progress	90%	7%	3%
8. My child is making enough progress	93%	7%	Less than 1%
9. Teaching and learning in school is good	96%	4%	NA
10. Homework is at the right level and amount for the age of my child	83%	11%	6%
11. Staff and children have good relationships	94%	6%	Less than 1%
12. Behaviour in school is good	89%	9%	2%
13. Bullying is dealt with effectively	73%	25%	2%
14. The school tackles any discrimination and inequalities well	76%	24%	Less than 1%
15. The school is well led and managed	88%	12%	NA
16. The school keeps me well informed about events in school	92%	5%	3%
17. The school takes account of parent's/carers' views	82%	16%	2%
18. The school takes account of pupil views	77%	23%	NA
19. The school makes sure that my child is well prepared for the future	87%	12%	1%
20. I would recommend the school to other parents	92%	5%	2%
21. Overall I am happy with my child's experience at this school	90%	9%	1%

Respectful ●

Resilient ●

Responsible ●

Resourceful



Most Commonly Raised Points

With so many helpful points raised, we cannot review each one, however, rest assured we have read each comment carefully, and, when possible, have informed the relative staff members in order to help the school be at its best for our children.

If there are still any points you wish to raise, please be aware of which staff members would be best to speak to.

- **Most Issues and Concerns - Class Teacher**
- **Attendance - Mrs Daly**
- **Pastoral Care - Mrs Bernia**
- **Safeguarding - Mrs Price, Mrs Stewart or Miss Makin**
- **Special Educational Needs and Disabilities - Miss Makin**

What we do well:

- The school is a good school which deals well with complaints
- Problems are resolved quickly
- The school is supportive of children's extra needs
- The parent sessions for phonics and maths are really helpful
- More meetings are now being offered in the evening to accommodate parents who work
- New management are making positive changes in the school

What we could improve:

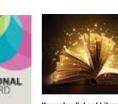
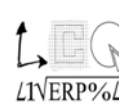
- **Send paper copies of the weekly newsletter, do not just have it on the website and app.**
As a school who are trying to cut down the amount of paper we use in order to help the environment, we made the decision to stop sending paper copies of the newsletter; however, we understand that technical issues can arise and so there will always be a number of newsletters available in the office, and we will gladly print one for you if they have run out.
- **Offer more after school clubs each week**
The school aims to offer a large variety of clubs, ranging from sports clubs, chess, board games, choir and homework club, as well as offering team sports such as football, cross country and netball. As you can imagine, having regular clubs for over 600 children is a challenge but we try to ensure that each year group is offered a range of opportunities over the course of a year.
- **Opening the doors early during bad weather**
As a school we do try to open the doors up to at 8:45 if the weather is particularly poor. We will continue to do this and work hard to ensure it happens in every classroom - this unfortunately is as early as we can open as teachers use the time before school to prepare for

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the day ahead. If you would like your child to come in any earlier, please speak to Mrs Daly or Mrs Bernia about breakfast club.

- **Concerns with homework**

With comments about homework being split, it will always be difficult to get a balance which pleases everybody, some parents feel there is too much, and some too little. We therefore aim to provide the amount that will be most beneficial to the children. Reading each night is proven to significantly improve a child's academic levels and any times tables and spelling sent is sent to support and enhance learning in class. We also send the extra homework grids each half term, with activities such as making the dinner, playing a family game, writing a story, doing a good deed etc. - of which your child can complete one or all of the activities.

- **Safety with picking up and dropping off outside of school**

This is an ongoing issue we are well aware of. We have informed the council but it is actually our parents who are causing the issues. We have sent countless reminders about where people are allowed to park and where they cannot, we have signs up and put cones out, but until our parents stop parking where they are not allowed there is little we can do. The police have been informed and will monitor the situation. Our WOW initiative does encourage children to walk, scoot or cycle to school, even just for the final 5 or 10 minutes, which would stop parents parking outside the school, especially at the busiest of times.

- **There should be more areas for the children to play at break and lunch**

We offer multiple areas for children at break and lunchtime. With quiet areas, football pitches, a rounders pitch on the KS2 Yard, areas to use equipment and play leaders helping to organise games, with all this you may be shocked to know we also have a new venture planned! But SHHH!!! It's a secret.

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